



STAR ONLINE PUBLICATION



Case Number: S2319000002

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Symptom/Vehicle Issue: Service Electric Power Steering Message On Cluster.
Electric Power Steering Light On After Recent Service.

Customer Complaint/Technician Observation: Technician notices Electric Power Steering (EPS) warnings and any of the following diagnostic trouble code(s) (DTCs) C2217-00 Electric Power Steering Module Internal, U0131-00 Lost Communication with Power Steering Control Module, C1593-00 Steering Torque Sensor Circuit.

Discussion: Verify the connections at the EPS. If EPS C1 or C2 connectors are not fully installed, pins are spread or backed out, the result can be DTCs C2217, C1593 and U0131.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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In addition, do not disconnect or remove the steering torque sensor connector. It is not intended to be serviced and permanent damage to the EPS can result. See Fig 1.

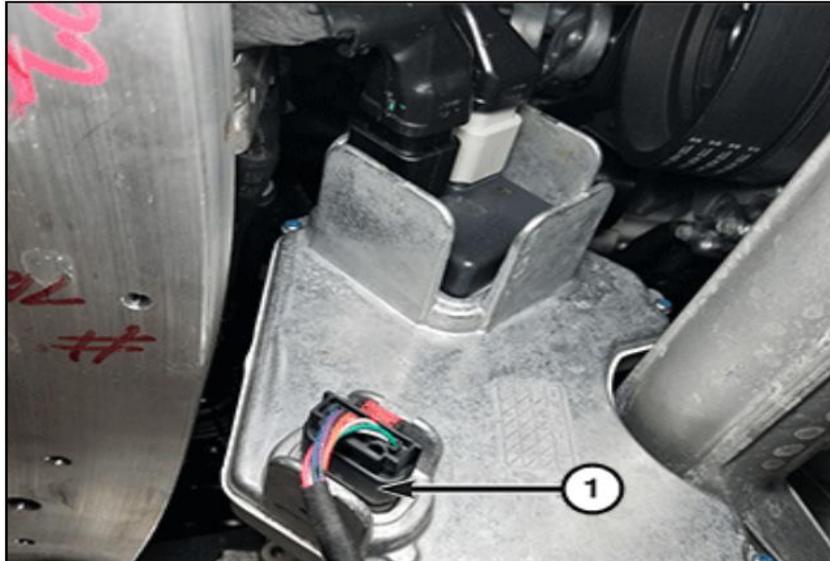


Fig 1.
EPS torque sensor connector location.

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